

# CERTIFICATE OF REGISTRATION

Information Security Management System  
 ISO/IEC 27001:2013

## GoTo Group, Inc.

**A-LIGN Compliance and Security, Inc. certifies that the organization operates an Information Security Management System that conforms to the requirements of ISO/IEC 27001:2013. The scope and boundaries of the ISMS is as follows:**

The management of the information security management system (ISMS) and the supporting controls, systems and processes that include the shared enterprise operations and software engineering functions that support GoTo Resolve, Rescue, and GoToAssist Remote Support (GTARS V5) products, in accordance with the Statement of Applicability V2.8.

<b>Certificate</b>	ISMS-GO-72619	<b>Original Certification Date</b>	July 26, 2019
<b>Version</b>	1.1	<b>Expiration Date</b>	July 26, 2025
<b>Statement of Applicability</b>	Version 2.8 (February 2, 2023)	<b>Reissuance Date</b>	June 9, 2023

Authorized by:



Stephanie Oyler  
 VP of Attestation Services

400 N Ashley Drive  
 Suite 1325  
 Tampa, FL 32602  
 888.702.5446  
 info@a-lign.com

A-LIGN.COM

This certificate is the property of A-LIGN compliance and Security, Inc ("A-LIGN") and is bound by legally enforceable arrangements. This certificate relates to the organization's Information Security Management System and requirements of ISO/IEC 27001:2013 as defined by the scope and shall in no way imply that the organization's products, processes or services (in-scope or outside of the scope) are certified. The certification number, certification body mark and accreditation mark shall not be used on products or used in conjunction with documents relating to the organization's products, processes or services. A-LIGN shall take action to deal with incorrect or misleading use of the certificate, certification status or marks. This certification can be validated by contacting A-LIGN.



**A-LIGN**

## GoTo Group, Inc.

### IN-SCOPE LOCATIONS

**GoTo Group, Inc.**  
333 Summer Street  
Boston, Massachusetts 02210  
United States of America

### GoTo Technologies Hungary Kft.

Rákóczi út 1-3. 1st floor  
Budapest 1088  
Hungary

### Jive Communications Guatemala, S.A.

Km 8.5 CA Muxbal edificio Forum Muxbal Zona  
4 Santa Catarina Pinula 01051  
Republic of Guatemala

### LogMeIn Systems India Private Limited

No. 5, Prestige Khoday Tower, 1st, 2nd, 3rd & 8th Floors  
Raj Bhavan Road  
Bangalore Karnataka 560001  
India

### REGISTERED ACTIVITY

Headquarter and Activities include C-Suite Leadership, All management functions for the following: CORP IT, Facilities, Human Resources, Legal, Procurement, Security/Compliance, Technology Operations, Engineering Leadership, Marketing, Sales, Finance

Software Engineering; Corp IT, Facilities, Human Resources, Security/Compliance, Technology Operations, Product Management

L1 and L2 Customer Care Inbound, CORP IT, Facilities, Human Resources, Technology Operations (Network Operations Center), Security (Security Operation Center)

Technology Operations (Network Operations Center), Security (Security Operation Center)

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